



## **CUSTOMER CARE OFFICER**

### **Part Time**

- Homebased based
- Australian family owned company
- Supportive and experienced team
- Ongoing training provided

Join the winning team at Australia's largest privately owned self storage operator in Australia and New Zealand.

The role is working a minimum of 30 hours per fortnight this may include some Saturdays.

This role will involve:

- Answering incoming calls in a busy call centre environment
- Customer service & business support for 70 centres in Australia and New Zealand
- Inbound phone supported sales
- Providing accurate data entry
- Maintaining precise customer details
- General filing
- Other Admin tasks as required

The successful candidate will be able to demonstrate:

- Proven history of customer service
- Inbound call centre experience
- Intermediate Microsoft skills
- Typing proficiency and computer literacy
- The ability to listen, problem solve and think on your feet
- Excellent interpersonal skills (verbal & written)
- The ability to take on responsibility and work autonomously
- Attention to detail
- Patience and tolerance

As a key member of the Customer Service Team you will have a positive 'can do' attitude that is

- Passionate about customer service
- Constantly willing to learn and grow
- Willing to embrace change and add value
- Team oriented with a robust sense of humour

If this sounds like you and you thrive in a busy environment and are motivated by challenges, team work and accountability in a growing industry and have your own transport:

**EMAIL:** [careers@kss.com.au](mailto:careers@kss.com.au)  
**Fax:** (02) 9764 3444  
**Visit our website** [www.kss.com.au](http://www.kss.com.au)